ADDENDUM #3   *August 23, 2024*

TO: **ALL POTENTIAL SUBMITTERS**

FROM: **RON VENTURELLA, BUNCOMBE COUNTY PROCUREMENT MANAGER**

SUBJECT: **ADDENDUM #3 FOR RFP PSIP_09162024**

The following changes, revisions, additions, and/or clarifications to the plans and/or specifications are hereby made a part of the original documents.

<u>**Addendum #3**</u>

The following questions were submitted by email (listed in no particular order):

Q. In Section 7.12 Data Migration, is this referencing the Tiburon CAD Datawarehouse, or is this something different?
A. The County has a custom SQL data warehouse with the vast majority of the data being populated from CentralSquare. It is likely that data migration would predominantly come from the source CentralSquare tables to populate the solution provider's data warehouse; however, some additional custom tables or fields may be desired that the County will provide.

Q. How many 911 dispatchers/call takers are there?
A. Need input from BC - 75 not counting supervisors and contract workers

Q. How many 911 supervisors are there?
A. 12

Q. How many Records clerks are there across the agencies?
A. The Asheville Police Department has 4 Records Clerks and 1 Records Clerk Supervisor.
BCSO Main records division has 1.5 and BCSO Detention records division 1.
Black Mountain PD has 1 Records Clerk.
Weaverville PD has 1 Records Clerk.
Woodfin PD has 1 Records Clerk.

Q. How many Property & Evidence technicians are there across the agencies?
A. Asheville Police Department has 5 full time and 2 part time Property and Evidence technicians and 1 Property and Evidence Supervisor.
BCSO has 3 Property and Evidence Technicians.
Black Mountain PD has 1 Property and Evidence Technician
Weaverville PD has 1 Property and Evidence Technician
Woodfin PD has 1 Property and Evidence Technician.

Q. Section 2.3. Is there a file size limitation to the Response documentation?

A. No, Buncombe County will use a secure file exchange platform. Files can be of any reasonable size.

Q. Section 4.4.1.2. Please identify the workflow for the Foresti Lethality Assessment Program System (LAPS) interface, including the specific data to be transmitted to/from the proposed system.
A. Need input from BC on what this is used for - This is misspelled. It should be Forseti - This is something Law Agencies in NC will be using to do LAP assessments. Some agencies are in the process of piloting. This is a link to the vendor site https://forseti.io/

Q. Section 4.4. Is System Administration for RMS centralized, or does each agency managed and update their users, code tables, workflows, and agency-specific information?
A. Need input from BC - how will this be accomplished? Eric- Historically, this has been centrally maintained. If delegation by agency is possible, we would explore those features and that impact on a case-by-case basis.

Q. Section Cost Proposal Workbook, Mobile Data Tab. Does the agency require LEMS/ NCIC licenses for the 578 Handheld/Tablet licenses? The Cost Proposal workbook only requests Police LEMS/NCIC licenses for the 590 Mobile devices. Please clarify.
A. Please submit pricing for the 578 Handheld/Tablet licenses in addition to the 590 Mobile Licenses.

Q. 2.3.1 Submittal Packet -Required Content. Can you provide us with access to the Secure File Exchange in order to submit our bid electronically?
A. To gain access to the County's Secure File Exchange please follow the instructions in section 2.3.1 using the email provided and email subject title.

Q. Cost Proposal Workbook, CAD Interface tab. Speech to Text (in the process of implementing). Please provide what solution the county is implementing.
A. Motorola Solution

Q. Cost Proposal Workbook, CAD Interface tab. Please provide what LexisNexis product the county would like a CAD interface with.
A. Per CoA - LexisNexus provides the Accurint Virtual Crime Center (AVCC) and a public facing community crime map. The AVCC includes a feed of RMS/CAD data that can be mapped and analyzed in their browser based platform along with conducting public records searches using LexisNexis data. The public facing crime map can be found at CommunityCrimeMap.com.
Currently we have a server onprem that pulls from your RMS/CAD data warehouse via linked SQL servers and then sends data up to Lexis Nexis every 24 hours.

Q. Section 7.3 & Section 7.10. Section 7.3 Project Schedule includes 5. Unit Level Testing, but this does not appear in Section 7.10 Testing, Implementation, and Cut Over. Does the County want this testing included in the requested project schedule?
A. The correct number for Unit Level Testing in Section 7.3 is 4. The county does want unit level testing included in the notional project schedule.

Q. Have there been any demonstrations conducted with potential solution providers within the last six months?
A. There have not been any vendor demos conducted in the last six months.

Q. Sections 4.3, 4.4, 4.5, 4.6. Sections 4.3, 4.4, 4.5, 4.6 (i.e. goes 4.6 then 4.5.1) section/subsection numbering are out of sync. Should we just correct in our response or use the existing numbers even with the issue.
A. Yes, you can correct the numbering in your response.

Q. Section 6.5.15 Facility Management. Please provide a brief outline of the foreseen functionality for the Facility Dude interface.
A. Buncombe - MCP is researching a potential interface to Facility Dude. Does the county have any further information?

Q. JMS Specification Matrix Items 118-145. Section 6.5.12 states you are implementing Northpoint classification and request an interface. Do you wish for bidder to also include their classification system as well.
A. The county is interested in seeing the inmate classification systems from Respondents.

Q. JMS Specification Matrix Items 187-188. There is an interface request for the Guardian RFID system in table 9 which already provides this capability. Do you wish for bidder to also include their RFID system as well. If so, how many mobile units, RFID tags and RFID printers are to be included in proposal.
A. Respondents should complete JMS Specifications 187-188 with the capabilities of their proposed system; however, the county is not interested in seeing information on Respondents RFID systems.

Q. JMS Specification Matrix Item 346. Does the facility currently allow grievance submission via inmate table/kiosk thereby needing an additional interface.
A. Per the Detention Center -Yes, we do allow grievance submission on both the tablet and kiosk and would like to be able to track that information in JMS if possible.

Q. Cost Proposal Workbook, RMS Interface Tab. North Carolina State Bureau of Investigations (SBI) - Pre-Evidence Logging. Can you please provide more information on interface requirements?
A. Pre-Evidence logging is used to submit evidence processing requests to the SBI lab. Buncombe County agencies desire the ability to enter the required information regarding evidence processing requests into RMS. This information would then be passed to the SBI prelog system electronically. This interface has typical workflow and data elements. Any additional details regarding this interface will be documented during scoping with the selected vendor.

Q. Cost Proposal Workbook, RMS Interface Tab. NC SBI - Division of Criminal Information (DCI). Can you please provide more information on interface? Is this interface request associated to state NIBRS reporting?
A. This is an interface that would be used by investigators to query criminal history information through DCI. It is not associated with the state NIBRS reporting. This interface has typical workflow and data elements. Any additional details regarding this interface will be documented during scoping with the selected vendor.

Q. Jail. What information does the agency foresee coming back from Guardian to the JMS? Would this be through an API?
A. This could be accomplished through an API. The jail would be looking for information coming from Guardian regarding the current location of inmates to compare and potentially update records in JMS.

Q. LAW-Regarding BCSO, APD, BMPD, WPD. Are all agencies on same version of Superion RMS? If not on the same will each agency need to have data converted?
A. They are all on the same version of OSSI.

Q. LAW-Regarding BCSO, APD, BMPD, WPD. 5 Agencies, but they all appear to be in 1 database. Is that accurate?
A. Yes, they are all on the same DB.

Q. LAW-Regarding BCSO, APD, BMPD, WPD. Data Warehouse – 162 GB in MS SQL DB. This is in the conversion section so I'm assuming we would need to convert data from this system. Possibly, older data they archive from the current system?
A. The 162 GB database in the data warehouse will need to be converted. There is no archived data.

The following is correction to Exhibit D:

~~Errors have been identified in Exhibit D – Cost Proposal Workbook. The attached is the corrected version of Exhibit D. The exhibit will also be corrected in the RFP document. Submitters are instructed to use the document titled "Corrected Exhibit D – Cost Proposal Workbook".~~
There were errors in this document. Use document attached to Addendum #4.

END OF ADDENDUM #3
RFP PSIP_09162024
Project Title: Computer-aided Dispatch System, Mobile Data System, Law Enforcement Records
Management, Jail Management System and Associated Interfaces